

VPN – Android

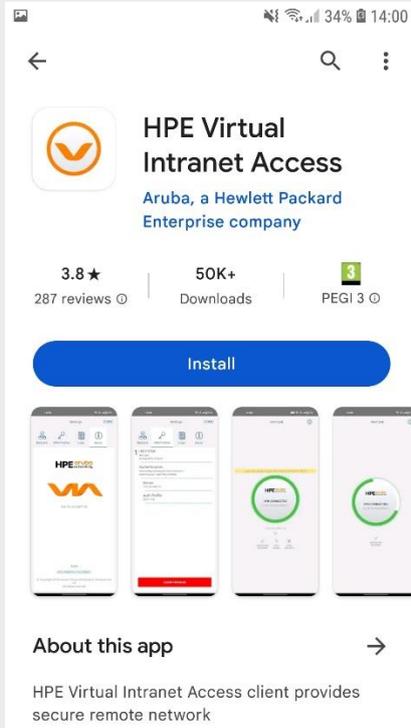
VIA – Virtual Internet Access



University
of Exeter

VIA Installation for Android – Multi-Factor Authentication must be installed first – see [MFA guidance](#)

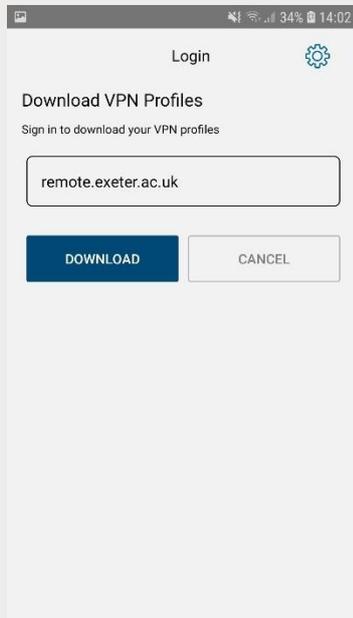
Open and Android Google Play Store and search for Aruba VIA to download the Aruba VIA application. Installation starts automatically once VIA is downloaded.



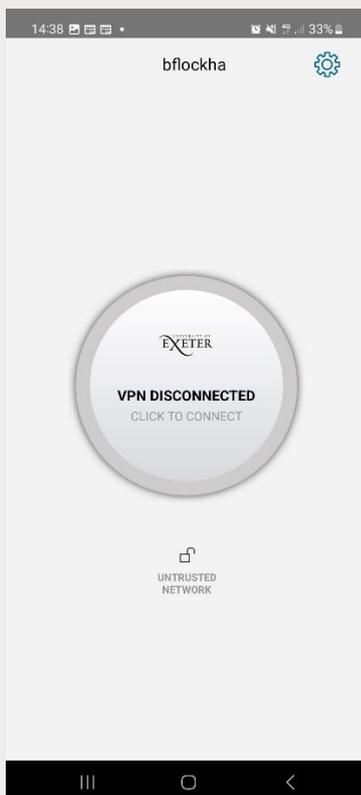
The following will appear to download VPN profile, tap in the circle.



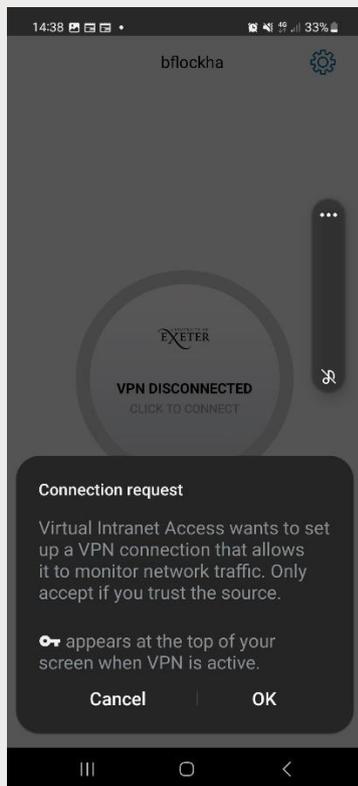
Enter remote.exeter.ac.uk into the text box and click on the Download button. You will be then be required to enter your university username and password.



You will see the following and need to click within the circle where it says 'Tap to Connect' to make the connection



The following Privacy Policy dialogue box will appear, and you need to 'Accept' to continue



You should then see that the VPN is 'Connecting'

The client will attempt to connect and will trigger your chosen MFA method for confirmation, approve the MFA request.



IMPORTANT INFORMATION WHEN USING THE VPN SERVICE

Once connected, your device will have a secure tunnel to the University network and will be allocated a UoE network address. It will effectively be treated as directly connected to the University network. Unless specifically requested otherwise, all the network traffic your device generates during an active VPN session will travel via the secure tunnel and the University network. This is useful to know when accessing external resources that will only permit access from known University network addresses. Ensure you need to be using the VPN for the work you are doing. Many of the University's commonly used applications work without being connected to the VPN.