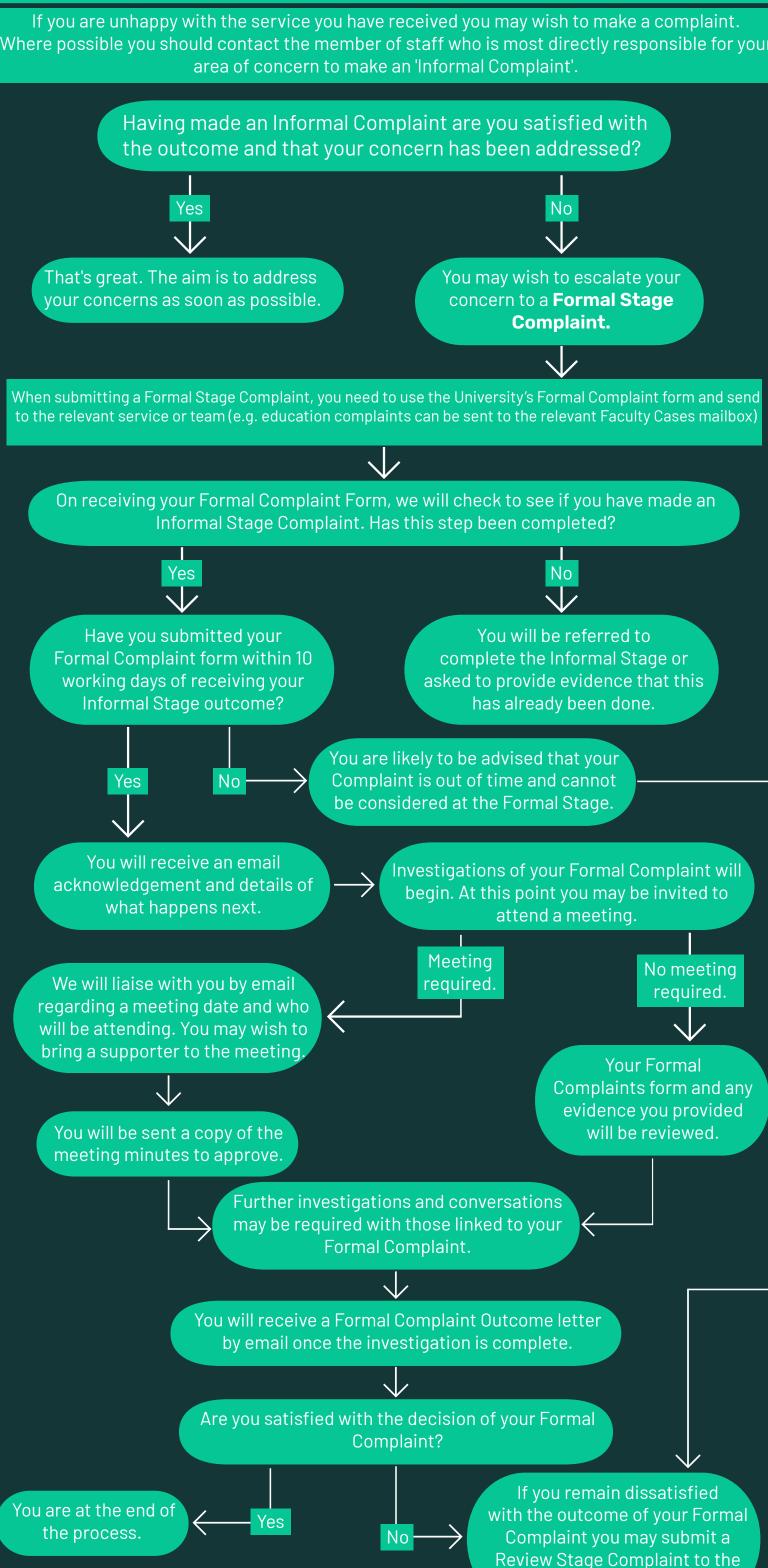


## Student Complaint Flowchart

If you are unhappy with the service you have received you may wish to make a complaint. Where possible you should contact the member of staff who is most directly responsible for your



University Cases Team.